

The Magnifier

September, 2013

Fairview Research Administration (FRA)

The Magnifier is a newsletter providing information and announcements pertaining to the conduct of research within Fairview Health Services. Please share our newsletter with others who may be interested and [contact us](#) to be added or removed from the mailing list. You can also view this and previous editions of our newsletter on the [Research web page](#).

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New UMMC West Lab CLIA Director

Amy Karger, MD, PhD is the new CLIA Director for UMMC, West Bank Laboratories effective July 1, 2013. John Eckfeldt, MD, PhD is still the CAP Director.

The updated CLIA certificate is available on the [research website](#). Copies of Dr. Karger's CV and medical license are available on request from research@fairview.org.

Are you using the 0 – 10 pain intensity scale in your research? Let us know

By December 2013, a new tool to assess patients' pain will be rolled out across the adult care units at the University of Minnesota Medical Center, Fairview. This new tool will replace the 0-10 scale and may impact your research.

The Clinically Aligned Pain Assessment (CAPA©) tool uses a series of questions to understand how to best treat a patient's pain. These questions, which are centered around comfort, change in pain, pain control, ability to function, and sleep, will help caregivers determine the best way of managing pain. A study by the University of Utah found that having patients repeatedly rate their pain from 0 – 10 presents a number of issues including additional distress and inconsistent pain rating. Implementation of the new tool significantly increased patient and staff satisfaction with the pain assessment process.

If your research relies on the clinical use of the 0-10 pain scale, please contact Katie van Meurs at kvanmeu1@fairview.org. For more information on the CAPA, please contact Debra Drew, Pain Management Clinical Nurse Specialist, at ddrew1@fairview.org or 612-273-5446.

Change in the Investigational Device Process

Important news for those using investigational devices (IDEs) billed to insurance: our jurisdiction has a new Medicare Administrative Contractor, National Government Services (NGS). NGS replaces both Noridian and Wisconsin Physician Services for approving billing of IDEs to Medicare. The updated submission checklist is available on our [website](#).

FRA will continue to facilitate preparation of the application and will submit the completed application to NGS on the researcher's behalf. We do not have enough experience with NGS to provide turnaround times for their review.

NGS will honor the past approvals by Noridian and Wisconsin Physician Services.

Humanitarian Use Devices (HUDs or HDEs) do not require submission.

For questions about the NGS submission process please contact Mike Nordberg at (612) 672-6737.

Now Accepting Credit Card Payments

We are now able to accept credit cards payments for Epic research invoices. This brings the benefits of real time processing of payments and same day receipts.

In order to make a credit card payment, please call JJ Green at (612) 672-7675. Please do not email your credit card information. Payments can only be made via phone.

For questions about credit card payments, please call JJ Green at (612) 672-7675.

Research Sponsorship Group Update

The Sponsorship group continues to meet monthly to prioritize requests for Fairview IT services to support research. Currently our attention is focused on two priority issues: 1) the creation of a research encounter type that can be used to document research-only activities in Epic and 2) clarification of the process for utilizing Fairview labs for research, including how to order labs. Please contact Katie van Meurs at kvanmeu1@fairview.org if you would like to add anything to the sponsorship group list.

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